

# Getac

Rugged Mobile Computing Solutions



## Getac Device Monitoring System (GDMS)

**Know the Vitals for your Windows & Android Devices**

Getac Device Monitoring System (GDMS) helps you understand which devices are optimally working and which are not, reducing the risk of device downtime.

Discover a better way to monitor devices.

# DOWNTIME IS A THIEF!

**74** min 

of productivity are lost whenever a device goes down.

IT departments spent

**70** min 

to resolve each incident.

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Source: <Enterprise Mobility Total Cost of Ownership>

## PROTECT YOUR INVESTMENT IN TECHNOLOGY

### Nowadays Operational Efficiency is Heavily Reliant on Mobile Device Uptime

Getac Device Monitoring System (GDMS) is a software solution that tracks and monitors deployed devices, helping you to maintain operational efficiency through the monitoring of:

- Battery performance
- Storage
- BSoD events
- Forced shutdown issues
- Device utilisation
- Firmware levels
- Device location
- App installation status
- Cellular data



# MONITOR TO MAINTAIN OPERATIONAL EFFICIENCY



## Maximise Device Utilisation

Spotting Potential Problems  
Proactive to Known Issues  
Warning Notifications



## Maximise Productivity

Real-time Visibility  
Minimise User Frustration



## Reduce Operational Costs

Minimise Downtime  
Helping to maintain device uptime



## WHY YOU NEED IT?

### Easily Determine the Health of your Deployed Devices

Getac Device Monitoring System helps you monitor the health of your deployed devices from a central dashboard – have your finger on the pulse of all your devices' health from one screen.

To maximise the value and efficiency of devices while minimizing costs, the solution includes Device Lifespan Management to assist with implementation, upgrades and retirement.

### Mitigate Risk by Monitoring your Business-Critical Mobile Devices

Helping your organisation to identify potential problems and respond to them ahead of time, mitigating any risk and ensuring maximum mobile device uptime in the field.

Multiple layers of security are essential given today's digital landscape. With Two-Factor Authentication (2FA) & Password Rotation, users can login to GDMS securely for added peace of mind.

# SOLUTION FEATURES - GDMS



## MONITORING & UPDATES

- Hardware key Items
- Software/Firmware OTA Updates
- Device location (updated every 3 minutes)
- Device Lifespan Management
- Intuitive user interface
- Remote App installation
- Cellular Data Visibility



## Alerting

- Predict device disruptions
- Configurable warning threshold
- Issue categorization
- Event notification



## Reporting

- Automatic, periodical reports
- Comprehensive executive reports



## Configurable Account Management

- Tailored fields for batch importing
- Customizable access groups and scalable sub-groups to control user visibility
- 2FA Security Authentication & Password Rotation



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