



Thames Water selects Getac's ZX10 Android tablet as cornerstone of major new IT project to optimise productivity for its field-based workforce

TELFORD, 19th September 2023: Getac today announced that its ZX10 fully rugged Android tablet has been chosen by Thames Water as part of a multi-year IT upgrade project designed to streamline operations and optimise productivity for its field-based workforce. The deal will see Getac provide rugged tablets, accessories and support to Thames Water, and work closely with the company as it implements a flexible new Android-based ecosystem over the next 12 months.

As the UK's largest private utility company, Thames Water delivers both drinking water and wastewater removal services to more than 15 million customers every day. The company is currently undergoing a major organisational transformation, utilising the latest hardware and software to future proof operations and bolster its customer service capabilities. Getac's ZX10 fully rugged tablet, combined with detachable keyboard and rotating hand strap, will enable Thames Water's field engineers to take a proactive approach to asset management and customer support, using intelligent technologies to deliver more all-important first time fixes.

Thames Water chose Getac's solution due to its combination of powerful best-in-class hardware and accessories, guaranteed long-term support for its new Android enterprise programme, and ability to deliver the desired solution both on-time and on-budget.

With advantages of cost efficiency, energy efficiency, variety and customisation, Android OS is now an effective alternative that allows enterprises of all sizes to tailor solutions to their exact needs. As demand for Android rugged devices has grown in recent years, so too has Getac's portfolio of Android-based solutions. Customers opting for Android can now choose from a range of rugged devices, software and solutions, all designed to bring precision and convenience to IT managers and field-based workforces.

"We look forward to working with Thames Water, helping transform its field-based capabilities through the power of both Android and rugged technology," says Paul Waddilove, Managing Director of Getac UK Ltd. "Field engineers need technology they can rely on all year round, in a wide range of weather conditions, temperatures and operating environments. The Getac ZX10 will enable them to do just that, meaning they can stay focused on the task at hand without worrying about their devices."

"As we make the transition to an Android-based ecosystem for the first time, we want a long-term technology partner that can not only provide us with an industry-leading Android solution, but also support us every step of the way," adds Ade Ayajo, Senior Project Manager, Thames Water. "With Getac, we know that both are guaranteed for the months and years to come."



FINAL VERSION

About Getac

Getac Technology Corporation is a global leader in rugged mobile technology and intelligent video solutions, including laptops, tablets, software, body-worn cameras, in-car video systems, interview room equipment, digital evidence management and enterprise video analytics solutions. Getac's solutions and services are designed to enable extraordinary experiences for frontline workers in challenging environments. Today, Getac serves customers in over 100 countries spanning defence, public safety, ambulance, fire & rescue, utilities, automotive, natural resources, manufacturing, transport, and logistics. For more information, visit: <http://www.getac.com>. Participate in the [Getac Industry blog](#) or follow the company on [LinkedIn](#) and [YouTube](#).

Getac and Getac logo are trademarks of Getac Holdings Corporation or its affiliates. Other brands or trademarks are the property of their respective owners. ©2023 Getac Technology Corporation.

For more information contact: Chris Gibbs – chris.gibbs@vol4comms.com